

BCC, a Microsoft and HCL business partner, offers diverse solutions with secure, compliant and cost-efficient management in the Microsoft and HCL infrastructure. BCC has been developing quality products and first-class implementation for over 25 years.

We ensure consistent customer focus, great technical and interpersonal skills and effective service designed to assist and support. We are working with over 800 corporate enterprises and SME's across the world and have 5 million users trusting BCC's solutions.

It's time to think orange!



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Teams Governance



Identity & Access Governance

- Microsoft 365 Users, Groups and Licenses
- Azure Active Directory / LDAP Users and Groups



Cloud Migration

- Microsoft 365 Tenant to Tenant Mail Migration
- Migration as a Service



Domino Migration

- HCL Domino to Microsoft Exchange
- Application Migration & Mail Archive



Identity & Access Governance Solutions

Identity and Access Governance for Microsoft Office 365, Azure Active Directory, Active Directory, Exchange, HCL Domino and HCL Connections, WebEx, Google G Suite

Introduction

BCC AdminTool automates the management of users, groups and subscriptions on multiple platforms. From a single web interface, you can manage all identity and access permissions across Microsoft (Azure Active Directory, Active Directory), HCL (Domino, Connections), Cisco Webex and Google G Suite. BCC's ethos is that Identity Management and Access Governance don't need to be an IT ticket. BCC AdminTool allows you to delegate user management tasks to the relevant people outside of IT. Common tasks like creating users, groups, distribution lists or resetting passwords can easily be performed with little effort.



User interfaces

Technical staff can access AdminTool via an application or web administration portal. This enables the options to edit configuration for person and group requests, create person and group requests, reset passwords etc, all standard user and group administration tasks. Non-technical users (such as HR) can access the various functions of AdminTool via a web portal. Depending on the level of access or role assigned to the non-technical user determines which user and group management tasks can be performed. This allows delegation based on security level.

AdminTool and the Digital Workplace

Digital Workplace is the current trend topic for the support of employees. For the introduction or administration of a Digital Workplace in a company the user management and the administration of access and authorization for the various systems must be ensured. In the real world this means that the employee sometimes has to deal with very complex and time-intensive administration issues. The installation and administration of Office accounts can be cumbersome, with the activation of licenses and distribution of subscriptions.



Functionality

User provisioning via AdminTool can be achieved in a number of ways, polled from source (such as an LDAP source, HR system or CSV file), by an administrator using the admin portal or by non-technical staff completing a request in the self-service portal. In the self-service portal, the user can access a variety of different requests, e.g. create a new employee or reset a user's password. AdminTool offers comprehensive management of users and groups. After completing the request form, the person or group request is imported by AdminTool and provisioned based on the system roles.

Technical interfaces

BCC supports the following interfaces to import and export data into AdminTool and the target systems.

Available technical interfaces for partial and full automation:

- LDAP interface
- SQL interface
- CSV / Flat-File Interface
- REST Services
- HCL Domino Database Interface

Supported target systems

AdminTool can be utilized to access and manage On-Premises, Cloud and Hybrid solutions. With its single simple user interface, AdminTool offers significant added value for user and group administration compared to the manual tasks across various applications and systems. BCC supports connection to the following platforms/systems via AdminTool.

On Premises Infrastructures

- HCL Domino
- Active Directory
- MSFT Exchange
- MSFT Sharepoint
- Skype for Business
- Other LDAP-based systems (e.g., Open, LDAP, Net IQ)

Cloud infrastructures

- Microsoft Office 365 / Exchange Online
- MSFT Azure AD
- Cisco WebEx
- Google G Suite

Through AdminTool the following processes can be carried out in the respective target systems.

Process	Cloud solutions			On Premise solutions			
	Google G Suite	Microsoft Office365, Azure Active Directory	IBM Connections, SmartCloud Notes	Cisco Webex	Microsoft Exchange, Active Directory	IBM Domino and Notes	Skype For Business
Create User	✓	✓	✓	✓	✓	✓	✓
Rename User	✓	✓	✓	✓	✓	✓	✓
Move User	✓	✓	✓	✓	✓	✓	✓
Lock/Unlock User	✓	✓	✓	✓	✓	✓	✓
Change User	✓	✓	✓	✓	✓	✓	✓
Password Reset	✓	✓	✓	✓	✓	✓	✓
Manage Subscriptions	✓	✓	✓	✓	✓	✓	✓
Manage x509 User Certificates	✓	✓	✓	✓	✓	✓	✓
Delete/Archive User	✓	✓	✓	✓	✓	✓	✓
Create Group	✓	✓	✓	✓	✓	✓	✓
Rename Group	✓	✓	✓	✓	✓	✓	✓
Lock/Unlock Group	✓	✓	✓	✓	✓	✓	✓
Change Group attributes	✓	✓	✓	✓	✓	✓	✓
Add / Remove Group members	✓	✓	✓	✓	✓	✓	✓
Delete/Archive Group	✓	✓	✓	✓	✓	✓	✓
Create Shared-Mailbox	✓	✓	✓	✓	✓	✓	✓
Rename Shared-Mailbox	✓	✓	✓	✓	✓	✓	✓
Move Shared-Mailbox	✓	✓	✓	✓	✓	✓	✓
Change Shared-Mailbox	✓	✓	✓	✓	✓	✓	✓
Lock/Unlock Shared-Mailbox	✓	✓	✓	✓	✓	✓	✓
Delete/Archive Shared-Mailbox	✓	✓	✓	✓	✓	✓	✓
Rooms & Equipment	✓	✓	✓	✓	✓	✓	✓
Self Services	✓	✓	✓	✓	✓	✓	✓
Custom Request Types (e.g. Quota, Policy, Template changes, ...)	✓	✓	✓	✓	✓	✓	✓
Directory Synchronisation	✓	✓	✓	✓	✓	✓	✓

The following graphic shows the request "Create new Person". The user can select different target systems and define where the person should be created. In this example user creation will take place in Microsoft Office 365, Active Directory and Azure Active Directory, Microsoft Exchange, HCL Domino and Cisco Webex.

AdminTool Features

- Easily manage the entire life cycle of users, groups and mailboxes.
- Implement request based processing through configurable processes and workflows.
- Integrate with existing external systems (SAP, LDAP, Identity Management solutions, On-Premise/Cloud environments).
- Implement delegation and user self-service without compromising security object.
- Centralized and secure management of security objects (System credentials, certificates).
- Fully automated server based processing via a server task.
- Comprehensive logging and traceability.

Why use AdminTool?

- Reduce the total cost of ownership (TCO) with standardized processes (business and technical) and automated workflows.
- Satisfy business requests to support ongoing operations and infrastructure projects.
- Establish process reliability through standards and audit-proof documentation.
- Close security gaps through maximizing system and process security.
- Delegate tasks to user administration/help desk staff or enable user self-service.
- Simplify the system environment through full automation, in connection with external systems.

Administration of the Microsoft Office 365 infrastructure

AdminTool offers extensive added value to simplify the administration of Microsoft Office 365 and other Cloud infrastructures. With BCC AdminTool the allocation of subscriptions can be made centrally. AdminTool recognizes the existing subscriptions in the Microsoft Office 365 environment and automatically imports them. The subscriptions are then available for selection in AdminTool during user creation.

- Microsoft Office 365 ProPlus
- Microsoft Office 365 Enterprise E1
- Microsoft Office 365 Enterprise E3
- Microsoft Office 365 Enterprise E5