



Fast, cost efficient & magical
IBM NOTES Client Management



- ⌚ **Know your audience - audit & analyze your Notes client**
- ⌚ **Automate client setup & troubleshooting with SmartRepair**
- ⌚ **Facilitate server & domain consolidation**
- ⌚ **Support & maintain roaming users**
- ⌚ **Process & monitor changes without user interaction**



Central Client Management

The daily administration of IBM Notes workstations is one of the most time consuming and complex tasks in IBM Notes and Domino environments. Organizational changes such as mergers or acquisitions entail additional challenges. Administrators looking for an efficient process to manage their daily Notes client management tasks and also support infrastructure projects will find the perfect solution in ClientGenie.

ClientGenie provides a centralized management solution to control users' Notes desktop elements. Standardized client configurations help to reduce the administrators workload and increase the employees' productivity. Mass changes to client installations during domain migrations and server consolidations can also be set up and controlled by ClientGenie.

With ClientGenie, organizations can reduce the total cost of ownership for their IBM Notes and Domino infrastructure, enhance the productivity of their end users and lower help desk call volume for client configuration issues. ClientGenie is a comprehensive and feature-rich IBM Notes client administration solution that is simple to install and use.

#	%C	LN Username	LN Release	Homeserver	LN Program directory	LN Data directory
2	7.4%	5.1.2600 Frank Berger/BCC Hanna Leser/BCC	8 (Release 8.0.2 August 07, 2008)	LNLM01/SRV/BCC	C:\Programme\lotus\notes902	C:\Programme\lotus\notes902
1	3.7%	6.1.7600 Edgar Brenner/BCC	8 (Release 8.5.3 September 15, 2011)	LNLM01/SRV/BCC	C:\Programme\IBM\Lotus\Notes	C:\Programme\IBM\Lotus\Notes
10	37.0%	6.1.7601 Ardi Brenner/BCC Joerg Erdt/BCC	9 (Build V90_CD6_12072012 December 07, 2012) 8 (Release 8.5.3 September 15, 2011)	LNLM01/SRV/BCC	C:\Program Files (x86)\IBM\Notes	c:\Program File (x86)\IBM\Notes
		Johannes Polt/BCC	8 (Release 8.5.3 September 15, 2011)	LNLM01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lotus\Notes
		Laura Hosiner/BCC	8 (Release 8.5.3 September 15, 2011)	LNLM01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lotus\Notes
		Mirco Wiesinger/BCC	8 (Release 8.5.3 September 15, 2011)	LNLM01/SRV/BCC	C:\Lotus\Notes	D:\Lotus\Notes
		Thomas Wasacs/BCC	8 (Release 8.5.3 September 15, 2011)	LNLM01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lotus\Notes
		Thomas Wasacs/BCC	8 (Release 8.5.3 September 15, 2011)	LNLM01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lotus\Notes
		Thomas Wasacs/BCC	8 (Release 8.5.2FP3 July 11, 2011)	LNLM01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lotus\Notes
13	48.1%	Windows 6.1 Gerhard Lauda/BCC	8 (Release 8.5.2FP3 July 11, 2011)	LNLM01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lotus\Notes

Fig.: Inventory database - entire environment in check

Extensive Client Management & Analysis

ClientGenie enables administrators of IBM Notes Environments to view the workspaces of all their clients, databases installed locally, access rights and the bookmarks created. One can even control the workspace of every single client and carry out activities like deleting unnecessary elements from the desktops, including icons, bookmarks and documents. In this way the administrator can create a unified workspace for all clients centrally.

Automatic Client Setup & SmartRepair

Set-up for a new client can be done centrally by the administrator. No configuration at the clients' desktop is required. For any issues with the administration, BCC invented the SmartRepair solution to automatically repair the defective workspaces and prevent the deletion or changes to local databases, server databases or documents by the users. It also restores all DB icons, local replicas and the complete client configuration in the event of a crash or a change of the workplace.

ClientGenie Features

Support for Domino project changes:

- 🔗 Automate domain consolidations, migrations, server relocation and recertifications
- 🔗 Speed up Notes client release updates
- 🔗 Support database roll-out to user's desktops

Daily Notes Client Administration:

- 🔗 Audit your Notes client environment
- 🔗 Automate initial setup of Notes clients
- 🔗 Define and deploy standard client profiles
- 🔗 Carry out & monitor changes to client configuration
- 🔗 Setup, maintain and support roaming and mobile users
- 🔗 Manage all elements of the users workspace - database icons, replication page, connection documents and more...

Reliable project support

Easy Server & Domain Consolidation

The migration to new servers and domains can be controlled centrally for all clients. The administrators can change the settings for all clients with one click. It is not necessary to manually migrate each individual client.

Change Management & Monitoring

ClientGenie updates users' desktops based on configuration documents in a central control database. One can change, add or edit desktop items such as location or connection documents, icons, bookmarks, replicator page entries and other client attributes. Intelligent application design allows for the execution of conditional changes. The update process is tracked for reporting or troubleshooting and detailed reports about updated configurations for each user is provided.

Support of Roaming Users

ClientGenie provides a combination of database- and file-based roaming. Users can log into any workstation with their own ID and password and have access to their complete workspace including files like emails, bookmarks or address book. Additionally, Eclipse settings can also be roamed. When users log in to a new machine for the first time, only their password is needed and the client will be completely configured.

BCC's solutions family

BCC's proven experience in administration processes builds the foundation for a complete process oriented management system that will control, automate and manage all aspects of a Domino administration. ClientGenie can easily be integrated with all other products of BCC such as AdminTool, MailProtect or DominoProtect. AdminSuite as a set of all BCC products provides the complete start-to-end life cycle and management of a Notes user.

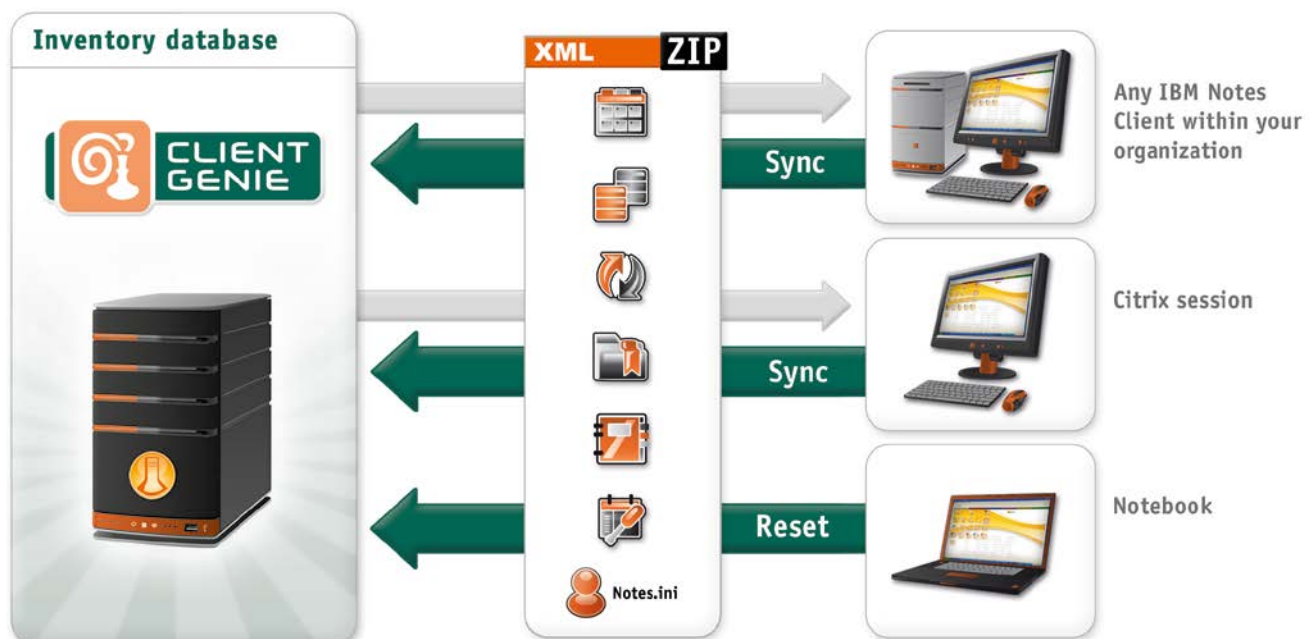


Fig.: Intelligent storage and synchronization of the entire client configuration

Advanced Features

LiveControl & Smart Repair:

- ❑ Control local database operations and server access at runtime
- ❑ Restriction of certain database operations (delete, create, open)
- ❑ Automatic correction of configuration changes made by the user
- ❑ Automatic recovery of moved or deleted objects and local replicas
- ❑ Recovery of a pre-fixed standard configuration with user specific elements

Troubleshooting & Help Desk Support:

- ❑ Administration of databases (create, replicate, compress, re-design) and configuration documents (create, delete, change)
- ❑ Configurable actions for standard operations (no coding required)
- ❑ Remote file operations (copy, delete, move, pack, unpack)
- ❑ Execute free defined IBM Notes @-Formulas
- ❑ Additional functions to display messages, export certificates, alter notes.ini variables or to control the shutdown of IBM Notes



More solutions to fit your IBM Notes & Domino infrastructure

About BCC

BCC, an IBM business partner, offers a wide range of products for the secure, compliant and cost-effective management of the IBM Collaboration Solutions (ICS) infrastructure. Evolved from a consulting company with deep IBM Notes and Domino administration know-how, BCC has been providing software solutions for more than 15 years. Over 800 companies with more than three million users trust the BCC solutions, including corporate enterprises and SMEs, public and financial institutions.

BCC Solutions



User & Group Management



Client Management



Database Management



E-Mail Management & Security



Security & Compliance



Fax & SMS Messaging



Administration Automation for IBM Notes & Domino
User, Group, Application & Client Management

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